

Opt Out of Rave Alerts from Converse

Use Converse's Rave portal to opt out of receiving alerts from Converse using Rave Alert.

1. Login to Converse's Rave portal <https://www.getrave.com/login/converse>
2. If this is your first time visiting Converse's Rave portal follow the steps in [Rave Portal First Login Instructions for Converse Faculty, Staff and Students](https://my.converse.edu/ICS/icsfs/RavePortalFirstLoginInstructions.pdf?target=9a83eee4-42ea-4d35-9146-5555c4b25bc8) (<https://my.converse.edu/ICS/icsfs/RavePortalFirstLoginInstructions.pdf?target=9a83eee4-42ea-4d35-9146-5555c4b25bc8>) to login to Converse's Rave portal.
 - a. On your first time logging in to Converse's Rave portal you'll be presented with the Terms of Use.
3. On your Account page click the edit icon beside your Mobile Phone number

The screenshot shows the account settings page in the Rave portal. It includes sections for Username, Password, Mobile Phones, Voice Only Line Contacts, and Email. The Mobile Phones section is highlighted with a red box around the edit icon.

4. To stop receiving **voice calls** to your mobile phone un-check the box for Enable Voice Message Delivery to stop receiving voice calls to your mobile phone.

The screenshot shows the 'Mobile Contacts' form. It has a title 'Mobile Contacts' and two buttons: 'Enter Mobile Number' and 'Confirm Carrier'. Below the buttons is a 'Mobile Number:' label and a text input field. At the bottom, there is a checkbox labeled 'Enable Voice Message Delivery' which is checked.

5. Click Continue

6. Confirm your mobile phone carrier

Mobile Contacts

Enter Mobile Number **Confirm Carrier**

Mobile Number: 864 [Redacted]

Confirm your carrier

Verizon Wireless ▼

7. Click Continue to complete the update
8. To stop receiving **text messages** from Converse's Rave Alert text **STOP** to 226787 or 67283 or 77295 or 78015.