

# Rave Portal Verify Contact Information

Use Converse's Rave portal to verify and update your contact information for receiving alerts. Follow the steps below to log in to Converse's Rave portal and verify your contact information.

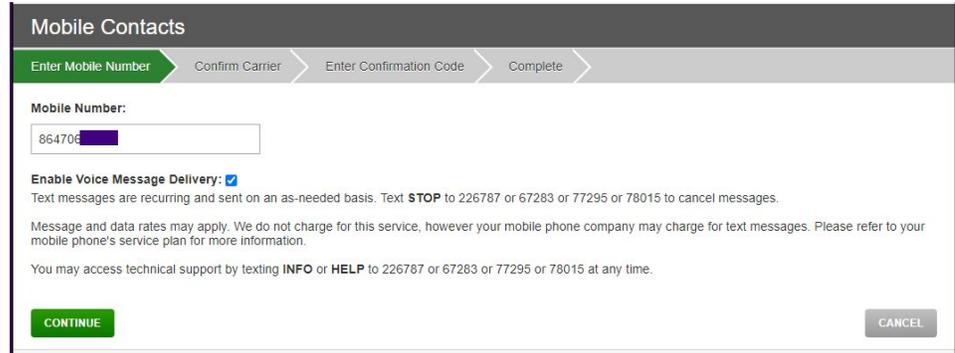
1. Login to Converse's Rave portal <https://www.getrave.com/login/converse>
2. If this is your first time visiting Converse's Rave portal you will be presented with Rave's Terms of Use

The screenshot shows the 'Terms of Use' page in the Rave portal. At the top left is the 'CONVERSE' logo. To the right is a user greeting 'Hi, [redacted]' with a dropdown arrow. Below the logo is a dark grey header with the text 'Terms of Use'. The main content area contains the following text: 'Version: 1.17 2019-09-06 13:14:23', 'Date of Last Revision: September 2019', and a paragraph of legal terms. Below the text is a 'PLEASE READ THESE TERMS OF USE CAREFULLY AS THEY CONTAIN IMPORTANT INFORMATION REGARDING YOUR LEGAL RIGHTS, REMEDIES AND OBLIGATIONS.' section. There are two radio button options: 'I have read and agree to the Rave Terms of Use' and 'I DO NOT AGREE to the Rave Terms of Use'. A 'SUBMIT' button is located below the second option. At the bottom of the page is the 'RAVE' logo and footer text: 'Privacy Policy - Terms of Use © 2020 Rave Mobile Safety. All rights reserved.'

3. Select one of the options and click Submit
4. After accepting Rave's Terms of Use you will be directed to your Account page

The screenshot shows the 'Account' page in the Rave portal. At the top left is the 'CONVERSE' logo. To the right is a user greeting 'Hi, [redacted]' with a dropdown arrow. Below the logo are two links: 'My Account' and 'Opt-In Lists'. A red banner at the top of the main content area reads: 'You must complete the phone confirmation process to take advantage of all RaveAlert features.' with a 'CONFIRM #64' button. The main content area contains several sections for account management: 'Profile' with a redacted email address and an 'EDIT' button; 'Password' with a 'CHANGE' button; 'Mobile Phones' with an 'ADD' button and a list of phone numbers, including one with a 'CONFIRM' button and a 'TEST' button; 'Voice Only Line Contacts' with an 'ADD' button; 'Email' with an 'ADD' button; and 'Registration email' with a redacted email address and a 'TEST' button. At the bottom of the page is the 'RAVE' logo and footer text: 'Privacy Policy - Terms of Use © 2020 Rave Mobile Safety. All rights reserved.'

5. Is your Mobile Phone number correct?
  - a. Yes - Click the yellow Confirm button at the top or by your Mobile Phone number to begin confirmation of your mobile number and go to step 6
  - b. No - Click the pencil icon  located beside the yellow Confirm and Test buttons for the mobile phone number you want to change
    - i. Enter the new mobile number on the next screen and click Continue then go to step 6.



Mobile Contacts

Enter Mobile Number > Confirm Carrier > Enter Confirmation Code > Complete

Mobile Number:

864706 

Enable Voice Message Delivery:

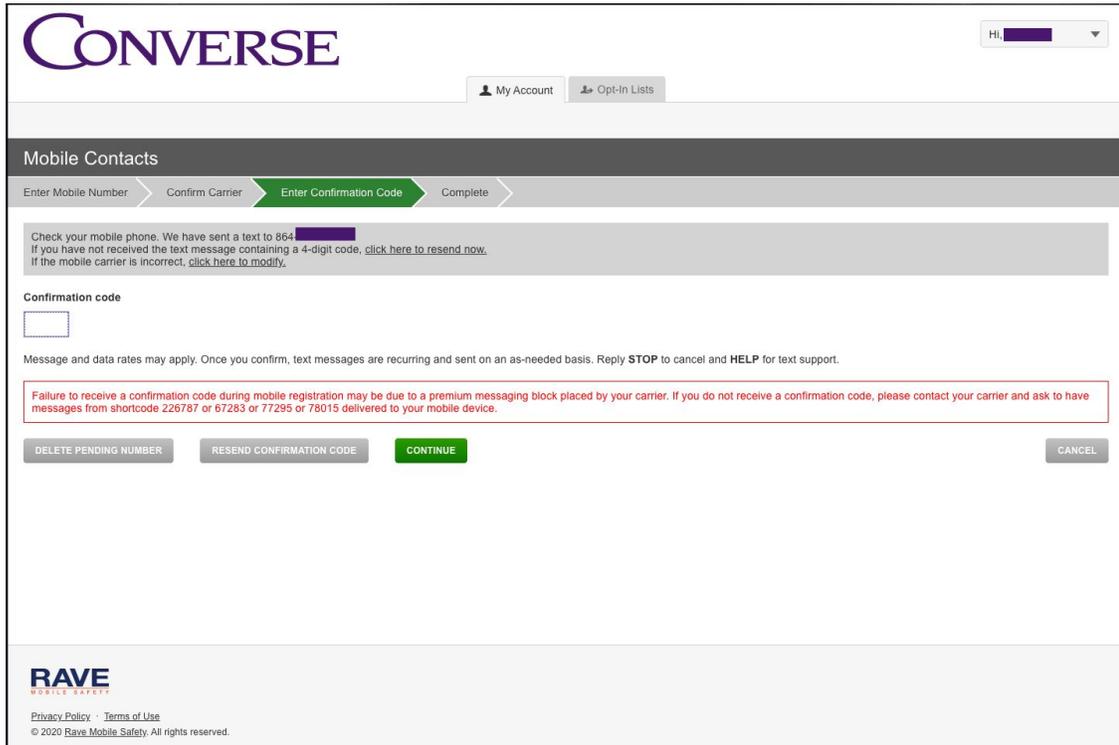
Text messages are recurring and sent on an as-needed basis. Text **STOP** to 226787 or 67283 or 77295 or 78015 to cancel messages.

Message and data rates may apply. We do not charge for this service, however your mobile phone company may charge for text messages. Please refer to your mobile phone's service plan for more information.

You may access technical support by texting **INFO** or **HELP** to 226787 or 67283 or 77295 or 78015 at any time.

**CONTINUE** CANCEL

6. Confirm your cellular carrier and click Continue
7. You will receive a text message from Rave with a Confirmation code, enter that code on the page then click Continue



CONVERSE

Hi, [redacted]

My Account Opt-In Lists

Mobile Contacts

Enter Mobile Number > Confirm Carrier > Enter Confirmation Code > Complete

Check your mobile phone. We have sent a text to 864 [redacted].  
If you have not received the text message containing a 4-digit code, [click here to resend now](#).  
If the mobile carrier is incorrect, [click here to modify](#).

Confirmation code

[input field]

Message and data rates may apply. Once you confirm, text messages are recurring and sent on an as-needed basis. Reply **STOP** to cancel and **HELP** for text support.

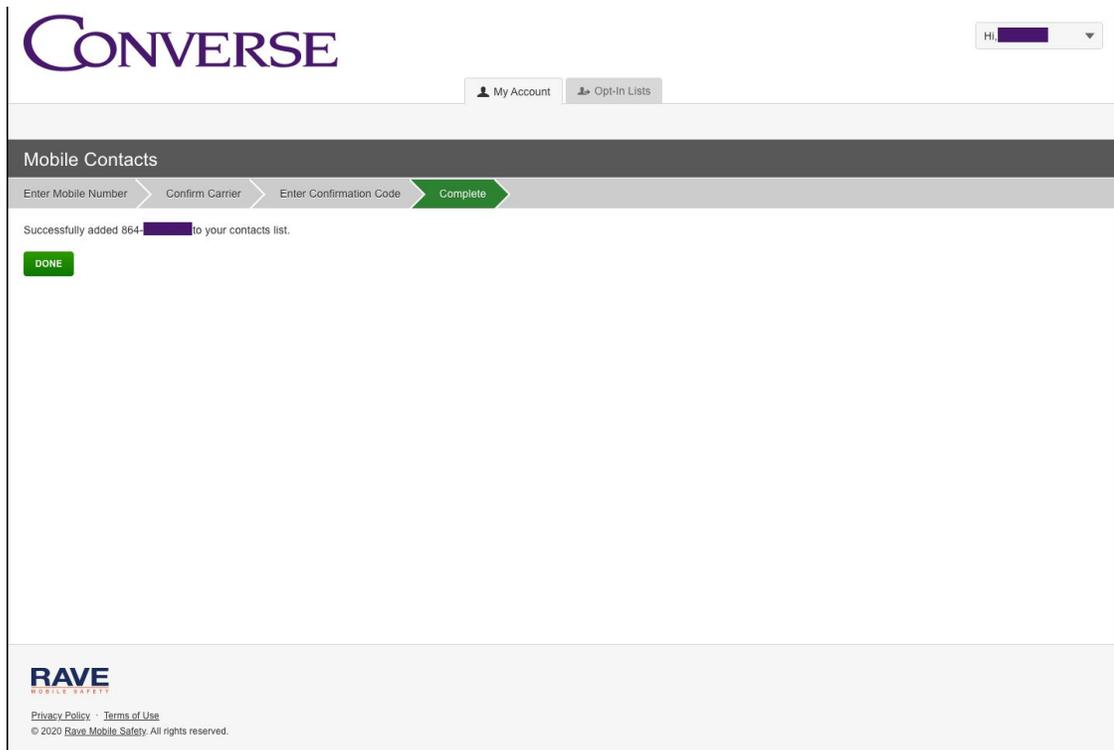
Failure to receive a confirmation code during mobile registration may be due to a premium messaging block placed by your carrier. If you do not receive a confirmation code, please contact your carrier and ask to have messages from shortcode 226787 or 67283 or 77295 or 78015 delivered to your mobile device.

DELETE PENDING NUMBER RESEND CONFIRMATION CODE **CONTINUE** CANCEL

**RAVE**  
MOBILE SAFETY

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8. Confirmation has been completed. Click Done to continue.



9. On your Account page you will see that the mobile phone number you confirmed is no longer flagged for confirmation by a yellow CONFIRM button and the red banner at the top no longer shows asking for confirmation of that mobile phone number.

